

For more information:
Dial 2-1-1 or visit
www.getconnected211.org



What is 2-1-1?

United Way's 2-1-1: Get Connected. Get Answers.

- Dial 2-1-1 for free, confidential, 24-hour information on community, health and social services.
- 2-1-1 is a one-stop source of information for people looking for community services and resources, especially for those who need essential services, such as food, shelter, counseling, employment assistance, and more.
- Callers receive personalized information from a live resource specialist.

United Way's 2-1-1 is for everyone

Whether you are seeking information for your children or for your parents who need financial assistance—Dial 2-1-1. If you are a business person seeking help for your employees or a laid-off worker struggling to feed your family—Dial 2-1-1. Get connected if you're a disaster victims seeking loved ones, housing, food, counseling—Dial 2-1-1. Get answers if you are a teacher, clergy, and agency staff seeking help for your clients—Dial 2-1-1.

Who answers 2-1-1 calls?

2-1-1 calls are answered by a live Information and Referral Specialist. Specialists are trained in navigating the maze of human service agencies and programs. Non-English speaking callers are assisted seamlessly through a telephone interpreting service with access to interpreters.

What are the benefits of 2-1-1?

With a database of 1,999 programs, 2-1-1 creates the community infrastructure for linking the array of services of nonprofit and public agencies into a more efficient, coordinated network. Government, nonprofits and service organizations will receive fewer inappropriate requests for help, and their dollars can be focused on providing services.

Do other states have 2-1-1?

As of November 2009, 2-1-1 serves over 241 million Americans (more than 80% of the entire population) covering all or part of 47 states, plus Washington DC and Puerto Rico, with the remaining states in various stages of planning and implementation.

If you have trouble reaching 2-1-1

Not all cell phones are translated to dial 2-1-1. If you have trouble reaching 2-1-1, call 877-384-5565. If you have problems at work, contact your information services staff to change permissions on the telephone system to allow 2-1-1 dialing access. If you have problems at home, contact your telephone service provider's repair number to make sure they have programmed 2-1-1 into your service.

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A Partnership of:
Marshfield Area United Way & United Way of Inner Wisconsin

