

## I am in a crisis situation.

### Passages, Inc.

608-647-3616 Shelter

800-236-4325 24 Hour Crisis Line

The program assists survivors of domestic violence and sexual assault, provides emergency shelter, food, clothing, and options counseling for up to 30 days.

### Hope House of South Central Wisconsin-Baraboo

800-584-6790 24 Hour Helpline

Hope House, in cooperation with the community, provides advocacy, education and emergency shelter to people affected by domestic violence or sexual assault.

## I need to seek counseling.

### Juneau County Human Services

608-847-2400

Counseling sessions for individuals, couples, families, and groups.

## Where can I find access to health care services?

### Juneau County Health Department

(608) 847-9373 Direct

(866) 735-9616 (Toll Free)

[www.co.juneau.wi.gov/county](http://www.co.juneau.wi.gov/county)

Offers access to health care services like BadgerCare, WIC, prenatal care and immunization clinics to eligible individuals.

### Wisconsin Well Woman Program

(608) 847-9373 Direct

(866) 735-9616 (Toll Free)

(800) 218-8408 Women's Health Hotline

Free health check ups, including breast and cervical cancer screens available to women ages 45 to 64 without health insurance or if coverage does not include basic checkups. Must meet income guidelines.

## ACCESS

<https://access.wisconsin.gov>

Find out if you're eligible for services and/or to apply for programs such as Foodshare, BadgercarePlus, Medicaid, SeniorCare and/or Caretaker Supplement benefits.

## What number do I call if I don't see the information I need here?

### United Way's 2-1-1

On your phone, dial 2-1-1.

On your cell phone, dial 2-1-1 or 715-423-0211

[www.getconnected211.org](http://www.getconnected211.org)

Information and referral program that maintains a database of community resources and connects callers with questions to proper services or organizations to meet their human, social and information needs. Available 24/7. Visit [www.getconnected211.org](http://www.getconnected211.org) to download more resources such as "When the Paycheck Stops."

*No endorsement is intended or made of any program by its inclusion or exclusion from this brochure.*

**Additional 2-1-1 materials are available, including posters and fact cards. If your business, church or organization would like to distribute 2-1-1 materials, please dial 2-1-1.**

## Where can I receive prescription assistance?

### FamilyWize Prescription Discount Card

Cut this out and place in your wallet for immediate use.

Present this card and prescription to a participating pharmacy. You pay either the discounted price with the card or the pharmacy's retail price, whichever is lower. Use as often as needed.

To look up drug prices and participating pharmacies visit [www.familywize.org](http://www.familywize.org).



# HELP FOR HARD TIMES GUIDE FOR JUNEAU COUNTY

United Way's  
**2-1-1**<sup>TM</sup>  
Get Connected. Get Answers.  
[www.getconnected211.org](http://www.getconnected211.org)

United Way of Inner Wisconsin  
351 Oak Street | Wisconsin Rapids, WI 54494  
p. 715.421.0390 | f. 715.421.3740  
[www.uwiw.org](http://www.uwiw.org)

## Where can I locate subsidized housing or rental assistance?

### **Renewal Unlimited, Inc.**

608-742-5329

800-344-7543 (Toll Free)

Housing assistance for renters, homeowners, and homeless. Second Mortgage Assistance to help low-to-moderate income individuals.

### **Foundation for Rural Housing, Inc.**

608-238-3448

888-400-5974 (Toll Free)

Provides electric, gas and heating payment assistance, mortgage payment assistance, property tax payment assistance, rent payment assistance, rental deposit assistance, and assist with USDA Rural Home Purchase Loan Programs. Available only after contacting Renewal Unlimited.

### **Housing Authority – Juneau County**

608-847-7309

Subsidized apartments for low income, elderly or handicapped and disabled individuals who are 18-years-old and older.

### **Juneau County Peace Committee and Lend A Hand**

608-547-4476

Provides services for individuals in need of a home and permanent supportive housing.

### **Salvation Army Juneau County**

608-782-6126

Provides electric, gas and heating service payment assistance, rent payment assistance, soup kitchen, transitional housing/shelter, and emergency relief.

## I cannot afford to pay my utilities.

### **Catholic Charities Emergency Services**

715-344-2500

866-344-2500 (Toll Free)

One time assistance for rent and utilities. \$100 maximum.

### **Juneau County Energy Assistance**

608-847-5988

Households with low-to-moderate income may be eligible for assistance from the Wisconsin Home Energy Assistance Program.

## I think I need financial counseling.

### **Juneau County UW Extension**

608-847-9329

Family Agent helps individuals complete the steps to create and manage a budget.

## Where can I find parental support services?

### **Family Resource Center**

608-847-4991 Outreach Program

Provides a variety of services to families, including parenting education and support, prenatal and early childhood services, resource library and workshops.

## Where can I find child care?

### **Family Resources**

608-784-8125

[www.laxfamilyresources.org](http://www.laxfamilyresources.org)

Custom referrals to child care centers, family child providers, and preschools based on ages of the children, work schedule, preferred location, etc. This service is free or low cost.

### **Juneau County Human Services**

608-847-2400

Child care financial assistance for eligible individuals.

## Where can I go for food resources?

### **Community Sharing Food Pantry-**

### **Community Cares Building**

608-847-5454

Serves families within the Mauston and Lyndon Station School Districts.

### **Elroy Food Pantry-Grace Lutheran Church**

608-462-5175

Serves families within the Elroy School District.

### **Necedah Food Pantry**

608-565-2701

Serves families within the Necedah School District.

### **New Lisbon Food Pantry-Bethany Lutheran Church**

608-562-3807

Serves families within the New Lisbon School District.

### **Wonewoc Union Center Food Pantry**

608-464-3998

Serves families within the Wonewoc Center School District.

Available at Town of Wonewoc Town Hall the first Saturday of the month from 9 to 10 a.m.

### **WIC-Juneau County Health Department**

608-847-9375

866-735-9616 (Toll Free)

The Women, Infants and Children Program provides health screening, nutrition education and supplemental food for pregnant and breast feeding women, infants and children up to age five.

## How do I apply for Unemployment?

### **Wisconsin Department of Workforce Development**

1-800-494-4944 For information

1-800-822-5246 To file initial claim application

1-800-978-7887 To file weekly claim certification

[www.ucclaim-wi.org](http://www.ucclaim-wi.org) or [www.dwd.state.wi.us](http://www.dwd.state.wi.us)

## Where can I go for clothing?

### **Hess Memorial Hospital Auxiliary**

Elm Street, Mauston WI 53948

Open Monday-Wednesday from 12:30 to 4 p.m.

Thursday-Friday from 9 a.m. to 4 p.m.

Saturdays from 9 a.m. to noon.

### **Grateful Hearts Center of Hope**

608-547-9771

Sells used clothing, furniture, health and household items. Also accepts donations.

### **Saint Vincent DePaul Society of Mauston**

608-847-6235

610 McEvoy Street, Mauston, WI 53948

Sells used clothing and household items. Also accepts donations.

## I would like to learn new job skills or look for a new job.

### **Workforce Connections, Inc.**

608-789-5620

[www.workforceconnections.org](http://www.workforceconnections.org)

Assists job seekers and laid-off workers with career planning, job search assistance and skills training. Work with an employment coordinator to find job options and services that fit your needs.

Utilize programs to develop your skills and abilities to fit the current job market.

### **Juneau County Job Center**

608-847-4899

[www.jobcenter.org](http://www.jobcenter.org)

Local and statewide job openings, resumes and cover letters, state and federal civil service internet sites, job search techniques, work permits for youth, local newspaper, national openings, teaching positions internet site, resource library, labor market information.

### **Experience Works**

608-789-5622

[www.experienceworks.org](http://www.experienceworks.org)

Helps adults 55-years-old and older who are unemployed develop new skills, improve existing skills, learn effective job search tips and good work habits.